

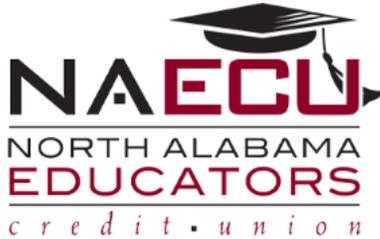
NAECU Online HomeBanking New Version

New Look for CU-HOMEBANKING Coming Soon – October 8, 2019

Need to Register? Click on REGISTER NOW and follow screen prompts

Already Enrolled? Enter your **USER ID** and **PASSWORD** – Click **LOG IN**

Answer your Challenge/Response - Click **Continue**



Login to your Account

User ID

[Account Lockout Reset](#)

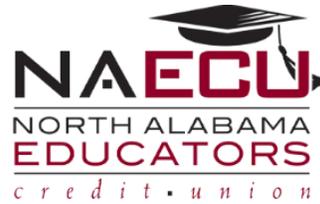
Password

[Forgot User ID/Password?](#)

Not registered yet?

[Disclosures](#) | [Contact Us](#)

SCAM ALERT: Do NOT trust Caller ID as proper authentication on who is actually calling you. Any phone number can be spoofed to show a different number on Caller ID, including that of the credit union or a law enforcement number. Do not give out any personal info on a call to you that you did not initiate. NEVER give out the 3-digit card code on the back of your card unless it is connected to a valid purchase that you are making.



Challenge / Response

Access to this system is enhanced by a Challenge/Response system. Please enter the answer that you supplied for the question below.

NOTE: Multiple failures to provide the correct answer will lock out your account.

Your Question

If this question is not familiar to you or you forgot your answers please contact us for assistance.

Your Answer

NOTE: Your answer is case sensitive.

Not registered yet?

[Disclosures](#) | [Contact Us](#)

SCAM ALERT: Do NOT trust Caller ID as proper authentication on who is actually calling you. Any phone number can be spoofed to show a different number on Caller ID, including that of the credit union or a law enforcement number. Do not give out any personal info on a call to you that you did not initiate. NEVER give out the 3-digit card code on the back of your card unless it is connected to a valid purchase that you are making.

NAECU Online HomeBanking New Version

MY ACCOUNT – Member’s Primary Share Account is displayed at the top of the screen – Click on any Suffix you wish to view the account activity.

The screenshot displays the NAECU Online HomeBanking interface. At the top, there is a navigation bar with the NAECU logo (North Alabama Educators Credit Union) on the left and a 'Sign Out' button on the right. Below the navigation bar, a sidebar on the left contains icons for 'My Account', 'Transfers', 'Services', 'Secure Messages', 'Bill Payment', and 'Helpful Links'. The main content area features two account cards: 'PRIMARY SHARE' (X000 [redacted]) with a current balance of \$5.00 and an available balance of \$0.00, and 'Checking' (X000 [redacted] 75) with a current balance of \$0.00 and an available balance of \$0.00. Below these cards is a table with tabs for 'Account Summary', 'Account Activity', 'Statements', 'Tax Forms', and 'More'. The 'Account Summary' tab is active, showing a table with columns for Suffix, Description, Current Balance, and Available Balance. The table lists two accounts: Suffix 0 (PRIMARY SHARE) with a current balance of \$5.00 and available balance of \$0.00, and Suffix 75 (Checking) with a current balance of \$0.00 and available balance of \$0.00. To the right of the table is a 'Quick Transfer' panel with a question mark icon. It includes the instruction 'Move money between your accounts at the credit union.', two dropdown menus for 'Transfer money from' and 'Transfer money to', a text input field for 'Amount to transfer', and another text input field for 'Personal comment'. A red 'TRANSFER' button is at the bottom of the panel.

Suffix	Description	Current Balance	Available Balance
Account: X000 [redacted]			
0	PRIMARY SHARE	\$5.00	\$0.00
75	Checking	\$0.00	\$0.00

NAECU Online HomeBanking New Version

Click on any of the Menu links to open up the feature. The SIGN OUT is located at the top right of the screen.

The screenshot displays the NAECU Online HomeBanking interface. At the top right, the user is logged in as "NAECU A." with a "Sign Out" link. The main content area is divided into several sections:

- My Account:** Shows two accounts: "PRIMARY SHARE" (X000) with a Current Balance of \$5.00 and Available Balance of \$0.00, and "Checking" (X000) with a Current Balance of \$0.00 and Available Balance of \$0.00. Both accounts have an Open Date of 8/29/2018.
- Account Summary:** A table showing account activity.
- Quick Transfer:** A form for transferring money between accounts, including fields for "Transfer money from", "Transfer money to", "Amount to transfer", and "Personal comment".

Suffix	Description	Current Balance	Available Balance
Account: X000			
0	PRIMARY SHARE	\$5.00	\$0.00
75	Checking	\$0.00	\$0.00

The "Quick Transfer" form includes the following fields and options:

- Transfer money from:** - Select an Account [dropdown]
- Transfer money to:** - Select an Account [dropdown]
- Amount to transfer:** [input field]
- Personal comment:** [input field]
- TRANSFER:** [button]

NAECU Online HomeBanking New Version

STATEMENTS – When enrolling in Homebanking service, your account is automatically set up to receive E-Statements. Click on the “Download” link to download the statement of your choice.

****If you wish to have your Statements mailed to you – Click on UNENROLL and follow screen prompts**

The screenshot displays the NAECU Online HomeBanking interface. At the top, the NAECU logo is on the left, and the user's name 'NAECU A.' and 'Sign Out' link are on the right. Below the logo is a navigation menu with icons for My Account, Transfers, Services, Secure Messages, Bill Payment, and Helpful Links. The main content area shows two account cards: 'PRIMARY SHARE' (Account # XXXX 0) with a Current Balance of \$5.00 and Available Balance of \$0.00, and 'Checking' (Account # XXXX 75) with a Current Balance of \$0.00 and Available Balance of \$0.00. Below the account cards is a navigation bar with tabs for Account Summary, Account Activity, Statements (highlighted), Tax Forms, and More. The 'Statements' tab is active, showing a 'Download & View Statements' section with a yellow 'Unenroll' button. A list of statements is displayed, each with a 'Download' link. The statements are for the following months: July 2019, June 2019, May 2019, April 2019, March 2019, February 2019, January 2019, December 2018, November 2018, October 2018, September 2018, and August 2018. On the right side, there is a 'Quick Transfer' section with a 'Move money between your accounts at the credit union.' prompt, dropdown menus for 'Transfer money from' and 'Transfer money to', input fields for 'Amount to transfer' and 'Personal comment', and a red 'TRANSFER' button.

NAECU Online HomeBanking New Version

TAX FORMS – any TAX forms that are available for the account can be downloaded for viewing/printing

The screenshot displays the NAECU Online HomeBanking interface. At the top, the NAECU logo is on the left, and the user's name 'NAECU A.' and 'Sign Out' link are on the right. The main content area is divided into several sections:

- My Account:** Shows two accounts: 'PRIMARY SHARE' (XXXX65123-0) with a Current Balance of \$5.00 and Available Balance of \$0.00, and 'Checking' (XXXX65123-75) with a Current Balance of \$0.00 and Available Balance of \$0.00. Both accounts show an Open Date of 8/29/2018.
- Transfers:** A section for managing transfers.
- Services:** A section for various services.
- Secure Messages:** A section for secure messages.
- Bill Payment:** A section for bill payments.
- Helpful Links:** A section for helpful links.

The 'Tax Forms' section is highlighted in yellow. It contains a tabbed interface with 'Tax Forms' selected. Below the tabs, the text reads 'Download & View Tax Forms' and 'No tax forms found at this time.' To the right of the 'Tax Forms' section is a 'Quick Transfer' panel with the following fields:

- Transfer money from: - Select an Account -
- Transfer money to: - Select an Account -
- Amount to transfer: [Text Input Field]
- Personal comment: [Text Input Field]
- TRANSFER button

At the bottom of the page, there is a navigation menu with the following sections:

- My Account:** Account Summary, Account Activity, Statements, Tax Forms, Alerts
- Transfers:** Recurring Transfers
- Services:** Check Reordering
- Secure Messages:** All Messages
- Contact Us:** [Facebook icon], 2100 Sparkman Dr NW, Huntsville, AL 35810, Disclosures

NAECU Online HomeBanking New Version

MORE –

– Alerts and Account Settings are under this tab

The screenshot displays the NAECU Online HomeBanking interface. At the top left is the NAECU logo. The top right shows the user's name 'NAECU A.' and a 'Sign Out' button. The main content area features two account cards: 'PRIMARY SHARE' with a current balance of \$5.00 and an available balance of \$0.00, and 'Checking' with a current balance of \$0.00 and an available balance of \$0.00. Below these cards is a navigation menu with tabs for 'Account Summary', 'Account Activity', 'Statements', 'Tax Forms', and 'More'. The 'More' dropdown menu is open, showing 'Alerts' and 'Account Settings' highlighted in yellow. The 'Tax Forms' section displays 'Download & View Tax Forms' and a message: 'No tax forms found at this time.' On the right side, there is a 'Quick Transfer' form with fields for 'Transfer money from', 'Transfer money to', 'Amount to transfer', and 'Personal comment', along with a 'TRANSFER' button. A left-hand navigation sidebar includes icons for 'My Account', 'Transfers', 'Services', 'Secure Messages', 'Bill Payment', and 'Helpful Links'.

My Account

Account Summary
Account Activity
Statements
Tax Forms
Alerts
Account Settings

Transfers

Recurring Transfers

Services

Check Reordering

Secure Messages

All Messages

Contact Us


2100 Sparkman Dr NW, Huntsville,
AL 35810
Disclosures

NAECU Online HomeBanking New Version

ALERTS – you can click on the (+) symbol to open up each menu to set up ALERTS for your account

The screenshot displays the NAECU Online HomeBanking interface. At the top left is the NAECU logo. The main area shows two accounts: a PRIMARY SHARE account with a current balance of \$5.00 and an available balance of \$0.00, and a Checking account with a current balance of \$0.00 and an available balance of \$0.00. Below the account information are tabs for Account Summary, Account Activity, Statements, Tax Forms, and Alerts. The Alerts tab is active, showing three alert categories: Text Messaging Preferences, Immediate Transfer Notifications, and Account Alerts, each with a plus sign to expand. To the right is a Quick Transfer form with fields for Transfer money from, Transfer money to, Amount to transfer, and Personal comment, and a TRANSFER button. The bottom of the page features a navigation menu with sections: My Account (Account Summary, Account Activity, Statements, Tax Forms, Alerts, Account Settings), Transfers (Recurring Transfers), Services (Check Reordering), Secure Messages (All Messages), and Contact Us (social media icon, address: 2100 Sparkman Dr NW, Huntsville, AL 35810, and Disclosures).

NAECU Online HomeBanking New Version

Text Messaging Preferences

Phone Number

If your mobile device supports text messaging and your preferences allow us to send you text messages, enter the mobile phone number you wish to receive these text messages with.

Notify me via text message when a Secure Message has been added or updated.

Yes, text me special offers.

From time to time we may have special offers, to receive notice of these offers via text message place a check in the box.

Save Settings

Immediate Transfer Notifications

Email Address/Phone Number

If you would like to be notified when funds transfers take place online enter an email address. Leave empty to disable this option.

Send Notifications as Text Message

Transfer amount is between

 -

Save Settings

Account Alerts

Daily Account Balance

Account Balance

Funds Deposited

Funds Withdrawn

Check Cleared

One-Time Personal Reminder

Recurring Personal Reminder

Pending Transaction

Shown below are the current alerts set up for your account. To edit an alert, select the alert below. To remove an alert, select the alert's delete button. To set up a new alert, select the type of alert you would like to add.

NAECU Online HomeBanking New Version

ACCOUNT SETTINGS – You can click the (+) symbol to open up each menu to manage and update your account information

NAECU
NORTH ALABAMA
EDUCATORS
CREDIT UNION

NAECU A.
Sign Out

My Account
Transfers
Services
Secure Messages
Bill Payment
Helpful Links

PRIMARY SHARE
X000 0000 0000 0000
\$5.00 Current Balance
\$0.00 Available Balance
8/29/2018 Open Date

Checking
X000 0000 0000 0000
\$0.00 Current Balance
\$0.00 Available Balance
8/29/2018 Open Date
Check Account Number

Account Summary | Account Activity | Statements | Tax Forms | **Account Settings**

Last Login: 8/26/2019 2:55 PM | Last Failed Login: Never

- + Manage User ID
- + Manage Password
- + Manage Challenge / Response Security Answers
- + Manage Mobile Access
- + Update Your Address
- + Update Your Phone Numbers
- + Update Your Email Address

Quick Transfer

Move money between your accounts at the credit union.

Transfer money from
– Select an Account –

Transfer money to
– Select an Account –

Amount to transfer

Personal comment

TRANSFER

My Account
Account Summary
Account Activity
Statements
Tax Forms
Alerts
Account Settings

Transfers
Recurring Transfers

Services
Check Reordering

Secure Messages
All Messages

Contact Us
f
2100 Sparkman Dr NW, Huntsville, AL 35810
Disclosures

NAECU Online HomeBanking New Version

Last Login: 8/26/2019 2:55 PM Last Failed Login: Never

Manage User ID

Set User ID

Update User ID

Passwords must contain at least one letter and one non-letter, cannot contain your User ID or your Account Number, and must be 8 or more characters in length.

Specifying a Password allows you to log in to HomeBanking without using your PIN, but instead using a specific password or phrase that is memorable for you.

Manage Password

Current Password

New Password

Confirm New Password

Update Password

Passwords must contain at least one letter and one non-letter, cannot contain your User ID or your Account Number, and must be 8 or more characters in length.

Specifying a Password allows you to log in to HomeBanking without using your PIN, but instead using a specific password or phrase that is memorable for you.

Manage Challenge / Response Security Answers

What was the model of your first car?

What school did you attend for sixth grade?

In what city or town was your first job?

What is your mothers middle name?

In what city or town were you born?

Save Answers

This site uses a Challenge/Response system to provide an additional layer of security to your account. You may be asked to answer one of the questions listed when additional security is needed. Please provide an answer for each of the questions listed.

Answers are case-sensitive, so to provide further security you may enter answers in a combination of upper and lower-case characters.

Manage Mobile Access

Disable Mobile Access

Confirm Secret change

Update User ID

Your account is set up to be accessed from a mobile app.

When you access your account with a mobile device you will need to provide your login credentials along with the secret code you enter here. Enter the secret code you would like to use. Please do NOT use your login credentials, account number, or your PIN for your secret code. Using a combination of letters, numbers and mixed case, and a minimum of 8 characters will provide a higher level of security. You may enter up to 25 characters.

Update Your Address

Address line 1

Address line 2

Address line 3

City

State

Zip/Postal code

Best Time to Contact

Comments

Save Address

Confirm or notify the financial institution of an update to the primary address on record.

Move money between your accounts at the credit union.

Transfer money from

Transfer money to

Amount to transfer

Personal comment

TRANSFER

NAECU Online HomeBanking New Version

Update Your Phone Numbers

Confirm or update phone numbers on record with the financial institution.

Home Phone

Work Phone

Cell Phone

Save Phone Numbers

Update Your Email Address

Confirm or update the email address on record with the financial institution.

Email Address

Save Email Address

TRANSFERS - You can set up RECURRING TRANSERS for your account(s) with NAECU.

The screenshot displays the NAECU Online HomeBanking interface. At the top, there is a navigation bar with the NAECU logo and a 'Sign Out' button. Below the navigation bar, there are two account cards: 'PRIMARY SHARE' (X00065123-0) with a current balance of \$5.00 and an available balance of \$0.00, and 'Checking' (X00065123-75) with a current balance of \$0.00 and an available balance of \$0.00. The 'Recurring Transfers' page is active, showing fields for 'Transfer money from', 'Transfer money to', 'Amount to transfer', 'Next transfer on', 'Transfer frequency', and 'Number of times to recur'. A 'Submit Transfer' button is at the bottom of the form. To the right, there is a 'Quick Transfer' panel with similar fields and a 'TRANSFER' button. The bottom of the page features a navigation menu with links for 'My Account', 'Transfers', 'Services', 'Secure Messages', and 'Contact Us'.

NAECU Online HomeBanking New Version

Services Menu – If you have an established check order on file with NAECU, you can click on the CHECK ORDER ING tab to re-order your checks. **NOTE: Only re-orders with no changes**

The screenshot shows the NAECU online banking interface. At the top left is the NAECU logo. At the top right, it says "NAECU A." and "Sign Out". The main content area is titled "Check Reordering" and contains a red "Order Checks" button. Below the button, it says: "Fill out the information and then click the 'Reorder Checks' button below. The CU will then place the order for you." On the left side, there is a navigation menu with icons for My Account, Transfers, Services, Secure Messages, Bill Payment, and Helpful Links. The Services menu is highlighted. Below the navigation menu, there is a grid of links for My Account, Transfers, Services, Secure Messages, and Contact Us. The Services link is highlighted. At the bottom, there is a footer with the text: "All users of our online banking service are subject to the Privacy Policy and agree to be bound by the Terms of Service." and "© 2019 EPL, Inc."

SECURE MESSAGES – you can send a Secure Message to NAECU

The screenshot shows the NAECU online banking interface. At the top left is the NAECU logo. At the top right, it says "NAECU A." and "Sign Out". The main content area is titled "Secure Messages" and contains a text input field with a placeholder: "If you wish to send a message to NAECU - enter in your message and click SEND MESSAGE". Below the input field are three red buttons: "Send Message", "Mark As Unread", and "Mark As Closed". On the right side, there is a "All Message Threads" section with a red "Create New Thread" button. On the left side, there is a navigation menu with icons for My Account, Transfers, Services, Secure Messages, Bill Payment, and Helpful Links. The Secure Messages menu item is highlighted. Below the navigation menu, there is a grid of links for My Account, Transfers, Services, Secure Messages, and Contact Us. The Secure Messages link is highlighted. At the bottom, there is a footer with the text: "All users of our online banking service are subject to the Privacy Policy and agree to be bound by the Terms of Service." and "© 2019 EPL, Inc."

NAECU Online HomeBanking New Version

BILL PAY – If you have a Checking Account on file with NAECU, you can enroll in our FREE Bill Pay service – Click **SUBMIT ENROLLMENT** and follow screen prompts

The screenshot shows the NAECU Online HomeBanking interface. At the top left is the NAECU logo with the tagline "HELPING REAL ESTATE EDUCATORS PROTECT THEIR INVESTMENT". At the top right, it says "NAECU A." and "Sign Out". The main content area is titled "Your iPay Account Link" and contains the text: "To logon to your iPay account, click the 'Continue to iPay' button, below. Another screen will open." Below this text is a red button labeled "Submit Enrollment". On the left side, there is a vertical navigation menu with icons and labels: "My Account", "Transfers", "Services", "Secure Messages", "Bill Payment" (highlighted in yellow), and "Helpful Links". Below the main content area, there is a table of services:

My Account	Transfers	Services	Secure Messages	Contact Us
Account Summary Account Activity Statements Tax Forms Alerts Account Settings	Recurring Transfers	Check Reordering	All Messages	 2100 Sparkman Dr NW, Huntsville, AL 35810 Disclosures

At the bottom of the page, it says: "All users of our online banking service are subject to the Privacy Policy and agree to be bound by the [Terms of Service](#)." and "© 2019 EPL, Inc."

NOTE: If you are already enrolled in our Bill Pay Service – click **BILL PAY** link to be directed to the **Bill Pay Site**.

This screenshot is identical to the one above, but with a yellow highlight on the "Bill Pay" button in the main content area. Additionally, the "Bill Payment" link in the left navigation menu is also highlighted in yellow.

NAECU Online HomeBanking New Version

HELPFUL LINKS – APPLY FOR LOANS

NAECU A. Sign Out

My Account

Transfers

Apply for Loan

Services

My Account

Transfers

Services

Secure Messages

Contact Us

Account Summary

Account Activity

Statements

Tax Forms

Alerts

Account Settings

Recurring Transfers

Check Reordering

All Messages

2100 Sparfoman Dr NW, Huntsville, AL 35810

Disclosures

Bill Payment

Helpful Links

All users of our online banking service are subject to the Privacy Policy and agree to be bound by the [Terms of Service](#).

© 2019 EPL, Inc.